



# Smarter Balanced Interim Assessment

## Assessment Viewing Application User Guide

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*Prepared by the American Institutes for Research®*



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# Introduction to this User Guide


This user guide supports users of the Assessment Viewing Application (AVA). AVA is a component of the Online Testing System that allows authorized users to view the Smarter Balanced Interim Assessments, including both the Interim Comprehensive Assessments and the Interim Assessment Blocks, for administrative or instructional purposes. This introduction describes the contents of this document, and includes a key for identifying icons and elements found throughout the guide.

## User Guide Content

This user guide provides information about the following sections:

- [Logging in to AVA](#) explains how to access AVA.
- [Accessing](#) explains how to select a test to review.
- [Understanding AVA](#) describes the layout of AVA.
- [General Test Rules and Navigation](#) explains how to navigate the test.

Table 1. Key Icons and Elements

Icon	Description
	<b>Note:</b> This symbol accompanies additional information or instructions of which users must take note.
<b>Text</b>	Bold text is used to indicate a link or button that is clickable.

## Additional Resources

The following publications provide additional information:

- For information about which operating systems and browsers are supported, see the *System Requirements* document
- For information about student and user management see the *TIDE User Guide*.
- For information about administering online tests via the TA Live Site, see the *Guide to Navigating the Online HSAP Administration*.
- For information about scoring hand-scored questions, see the *Teacher Hand Scoring System User Guide*.

- For information about network and internet requirements, general peripheral and software requirements, and configuring text-to-speech settings, see the *Technical Specifications Manual for Online Testing*.
- For information about installing secure browsers, see the *Secure Browser Installation Manual*.

The above resources are available on the Hawaii Statewide Assessment Program Portal (<http://www.alohahsap.org>).

### **About Testing Policies and Procedures**

This document describes the features and functions of the Assessment Viewing Application. It does not provide information about test administration policies and procedures. For information about policies and procedures that govern secure and valid test administration, see the *Test Administration Manual* available on the Hawaii Statewide Assessment Program Portal (<http://www.alohahsap.org>).

# Section I. Logging in to AVA

Authorized users can access the Assessment Viewing Application via the HSAP Portal.

1. Navigate to the HSAP Portal (<http://www.alohahsap.org>).
2. Select your user role.

Figure 1. User Cards



3. Select **AVA System**. The login page appears

Figure 2. AVA Card



4. Enter your email address and password.
5. Click **Secure Login**. The *Choose a Test Grade* page appears

Figure 3. Login Page

A login form with a light gray background. It contains two input fields: the first is labeled 'Email Address' with a person icon on the left; the second is labeled 'Password' with a lock icon on the left. Below the password field is a red link that says 'Forgot Your Password?'. At the bottom is a dark blue button with the text 'Secure Login' in white.

## About Usernames and Passwords

Your username is the email address associated with your account in the Test Information Distribution Engine (TIDE). If you are a user who was recently added to TIDE, you should receive an email from [AIRAST-DoNotReply@airast.org](mailto:AIRAST-DoNotReply@airast.org) that contains a link to the HSAP TIDE system, where you can set up your password and select and answer a security question to activate your

account. You must use the link to activate your account within 15 minutes of receiving the email.

- **If your first activation link expires:**

If you did not activate your account within 15 minutes of receiving the first email containing the activation link, click the second link included in the activation email or select the [Click here](#) to request one link in the First Time User section of the Login page. Enter your email address in the Email Address field and click Next. You will receive another email containing a new activation link, which also expires in 15 minutes.

- **If you forget your password:**

If you forgot your password, you can reset it. Click the **Forgot Your Password?** link on the **Login** page. Enter your email address in the *Email Address* field and click **Submit** (Note: Ensure that the email address you use is the one that your Principal or Test Coordinator used to register you in TIDE). Enter the answer for your selected security question and click **Submit**. You will receive an email containing a link to set up a new password, which also expires in 15 minutes. (It may take up to 10 minutes to receive the new email.)

- **If you did not receive an account activation or password reset email:**

Emails containing the account activation or password reset link come from AIRAST-DoNotReply@airast.org. Check your spam folder to make sure your email provider did not categorize it as “junk” mail. If you still do not see the email, contact your Test Coordinator to make sure you are added in TIDE. Only users who have been added to TIDE will receive an email with an activation or password reset link.

- **Additional help:**

If you are unable to log in, contact the HSAP Help Desk for assistance. You must provide your name and email address. Contact information is available in the **User Support** section of this user guide.

## Section II. Accessing Assessments

This section explains how to select tests to review in AVA.

### Step 1 – Choosing a Test Grade

On the **Choose a Test Grade** page, you select the grade level of the test you wish to review.

Figure 4. Choose a Test Grade Page

**Choose a Test Grade**  
Please choose the appropriate grade level for your review.

Student Grade Level:

**Next Step:**  
To view the available tests for the selected grade, choose **Next**. To log out, choose **Log Out**.

[Next](#) [Log Out](#)

To select a grade:

1. From the **Student Grade Level** drop-down list, select the required grade level.
2. Click **Next**. The **Available Tests** page appears.

### Step 2 – Selecting the Test

The **Available Tests** page displays the tests available for the selected grade level.

Figure 5. Available Tests Page

**Available Tests**  
Choose a test for data entry.

<b>Start IAB-Grade 4 ELA Revision</b> This is opportunity 1 of 5	<b>Start IAB-Grade 4 Math Geometry</b> This is opportunity 1 of 5
<b>Start IAB-Grade 4 Math Measurement and Data</b> This is opportunity 1 of 5	<b>Start IAB-Grade 4 ELA Editing</b> This is opportunity 1 of 5
<b>Start IAB-Grade 4 ELA Language and Vocabulary Use</b> This is opportunity 1 of 5	<b>Start IAB-Grade 4 ELA Brief Writes</b> This is opportunity 1 of 5

**Next Step:**  
If you wish to log out, select **Back to Login**.

[Back to Login](#)

To select an available test:

- Click the required test name. The **Choose a Test Form** page for that test appears.



## Step 3 – Choosing a Test Form

The **Choose a Test Form** page displays one or more test forms, as well as the session ID that automatically generates after you select a test.

Figure 6. Choose a Test Form Page

**Choose a Test Form**  
Select the appropriate test form from the drop-down list. If no drop-down list is available, verify that the listed test form is correct.

Session ID: TRAIN-81AA-1

Test Forms:

**Next Step:**  
To use this test form, choose **Next**. To return to the Login page, choose **Back to Login**.

*To select a test form:*


1. If the *Test Forms* drop-down list is available, select the appropriate form. If the drop-down list is not available, verify that the correct test is listed in the *Test Forms* field.
2. Click **Next**. If the test includes audio content, the **Sound Check** page appears. If not, the first test page appears.

## Step 4 – Audio Playback Check

The **Audio Playback Check** page appears for tests with listening questions. On this page, you must verify that you can hear the sample audio. Be sure to unmute the speakers on your device, if necessary.


Figure 7. Audio Playback Check Page

**Audio Playback Check**  
Make sure audio playback is working.

 To play the sample sound, press the speaker button.

**Next Step:**  
If you heard the sound, choose **I heard the sound**. If not, choose **I did not hear the sound**.

*To check audio settings:*

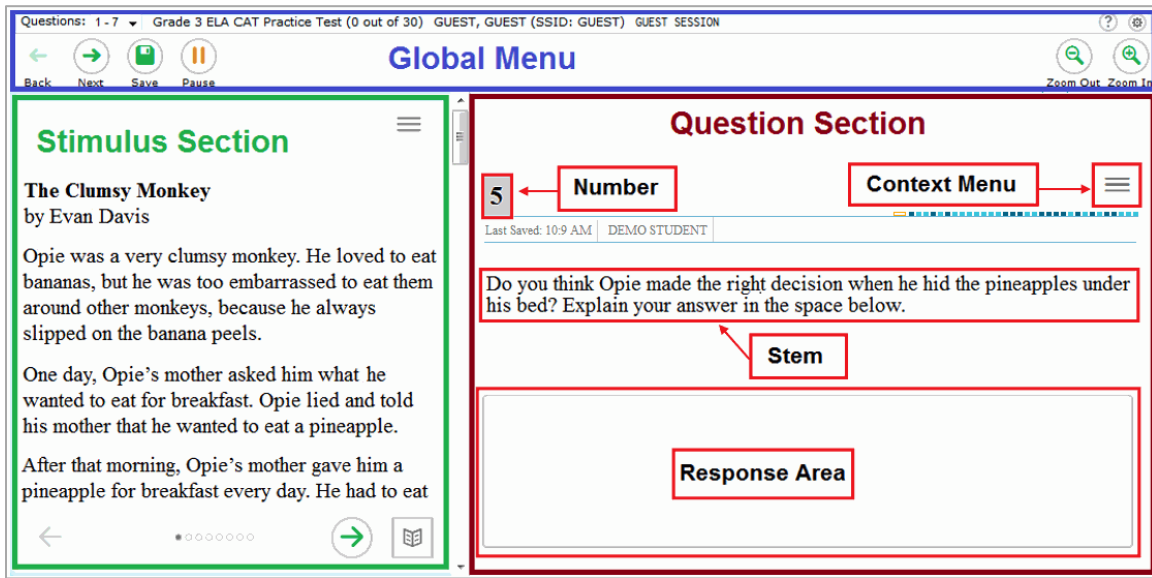
1. Select the  icon and listen to the audio.
2. Depending on the sound quality, do one of the following:

- If the sound is audible, select **I heard the sound**. The first test page appears.
- If the sound is not audible, select **I did not hear the sound**. The ***Sound Check: Audio Problem*** page appears, giving you the option to try again or log out. Consult your school's technology coordinator for additional assistance.

## Section III. Understanding AVA

Figure 8 displays a sample test page. Some pages may have only one question, and others may have multiple questions. Questions may also be associated with a stimulus, such as a reading passage.

Figure 8. Sample Test Page



### Test Tools




AVA includes various on-screen tools. You can access these tools by clicking the buttons available in the *Global Menu* and *Stimulus* sections of the test page, or by selecting options from the context menus  that appear in the *Question* and *Stimulus* sections of the test page.

Table 2 lists the tools available in the *Global Menu* section of the test page, while Table 3 lists the tools available in the *Question* and *Stimulus* sections (context menu tools).

Table 2. Global Tools

Tool Name	Instructions
 Calculator	To use the on-screen calculator, select <b>Calculator</b> in the global menu.
 Dictionary	To look up definitions and synonyms in the Merriam-Webster dictionary or thesaurus, select <b>Dictionary</b> in the global menu.










Tool Name	Instructions
Line Reader 	To highlight an individual line of text in a passage or question, select <b>Line Reader</b> in the global menu. This tool is not available while the Highlighter tool is in use.
Masking 	The Masking tool temporarily covers a distracting area of the test page. To use this tool: <ol style="list-style-type: none"> <li>1. Select <b>Masking</b> in the global menu.</li> <li>2. Click and drag across the distracting area.</li> </ol> To close the Masking tool, select <b>Masking</b> again. To remove a masked area, select <b>X</b> in the upper-right corner of that area.
Notes 	To enter notes in an on-screen notepad, select <b>Notes</b> in the global menu.
Zoom buttons 	To enlarge the text and images on a test page, select <b>Zoom In</b> . Multiple zoom levels are available. To undo zooming, select <b>Zoom Out</b> .

Table 3. Question and Stimulus Tools

Tool Name	Instructions
Expand Passage	To expand the passage section, select the double arrow  icon. The section will expand and overlap the question section for easier readability. To collapse the expanded section, select the double arrow  icon again.
Glossary (Word List)	To open the glossary, click a word or phrase that has a border around it.
Highlighter	To highlight text, select the text on the screen and then select <b>Highlight Selection</b> from the context menu. To remove highlighting, select <b>Reset Highlighting</b> from the context menu.  Text in images cannot be highlighted. This tool is not available while the Line Reader tool is in use.
Mark for Review	To mark a question for review, select <b>Mark for Review</b> from the context menu. The question number displays a flap  in the upper-right corner and  appears next to the number on the test page and <b>Questions</b> drop-down list.
Notepad	To enter notes for a question, select <b>Notepad</b> from the context menu. After entering a note,  appears next to the question number on the test page and <b>Questions</b> drop-down list.  You can only access your notes for a question on that question's test page.
Select Previous Version	To view and restore responses previously entered for a Text Response question, select the <b>Select Previous Version</b> option from the context menu. A list of saved responses appears. Select the appropriate response and click <b>Select</b> .

Tool Name	Instructions
Strikethrough	<p>For selected-response questions, you can cross out an answer option to focus on the options you think might be correct. There are two options for using this tool:</p> <ul style="list-style-type: none"><li>• Option A:<ol style="list-style-type: none"><li>a. To activate Strikethrough mode, open the context menu and select <b>Strikethrough</b>.</li><li>b. Select each answer option you wish to strike out.</li><li>c. To deactivate Strikethrough mode, press <b>Esc</b> or click outside the question's response area.</li></ol></li><li>• Option B:<ol style="list-style-type: none"><li>a. Right-click an answer option and select <b>Strikethrough</b>.</li></ol></li></ul>
Tutorial	<p>To view a short video demonstrating how to enter a response for a particular question type, select <b>Tutorial</b> from the context menu.</p>

## Section IV. General Test Rules and Navigation

This section describes how to navigate a test, pause a test, and complete a test review.

### Responding to Questions

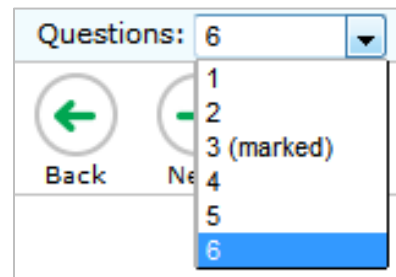
When viewing a test, you can practice responding to the test questions. You must respond to all the questions on a page before advancing to the next page. The responses you enter will not be scored when you complete the test review.

### Navigating to Questions

You can navigate to questions page-by-page or jump directly to a question's test page.

- To navigate page by page to questions you have already answered, click the **Back** or **Next** buttons at the top of the screen.
- To jump directly to a test page, select the appropriate question number from the **Questions** drop-down list.

Figure 9. Questions Drop-Down



### Pausing Tests

You may pause the test at any time. Pausing the test automatically logs you out of AVA. To return to the test, you must log back in and select the required test again.

*To pause the test:*

1. Click **Pause** in the global menu. A confirmation message appears.
2. Click **Yes** to confirm that you want to pause the test.

### Test Timeout

AVA automatically pauses the test and logs you out after 30 minutes of inactivity.

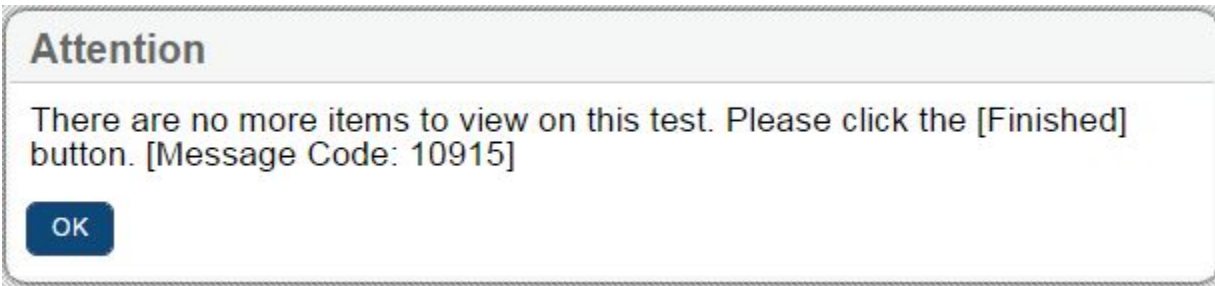


**Note:** Before AVA logs you out, a warning message appears on the screen. If you do not click **OK** within 30 seconds, you are logged out.

## Finishing the Test Review

After viewing all the questions in a test, the **Finished** button appears in the global menu.

Figure 10. Attention Message 1



After clicking OK, the **Finished** button appears in the global menu.

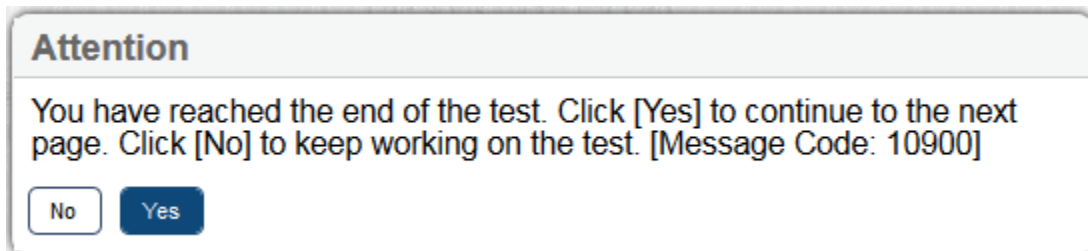
Figure 11. Finished Button in Global Menu



When you click **Finished**, a confirmation message appears, giving you two options:

- To complete the test, click **Yes**.
- To continue reviewing the test, click **No**.

Figure 12. Attention Message 2



## Reviewing Marked Questions

After confirming the second **Attention** message, the *Want to review a question again?* page gives you one more opportunity to review questions.

Figure 13. Want to Review a Question Again? Page

**Want to review a question again?**  
If you wish to review any of the test questions again, please select a question number below.

**Questions:**

1	3	5	7	9	11	13	15
2	4	6	8	10	12	14	

**Next Step:**  
When you are done reviewing test questions, select **I'm done here**.

[I'm done here](#)

*To review questions again:*

1. Click the question number you want to review. The test page for that question appears.
  - You can navigate the test as you did when initially entering responses. The navigation buttons are still available in the global menu.
  - To return to the *Want to see a question again?* page, click **Finished**.
2. To complete your review, click **I'm done here**.

## Completing the Review and Logging Out

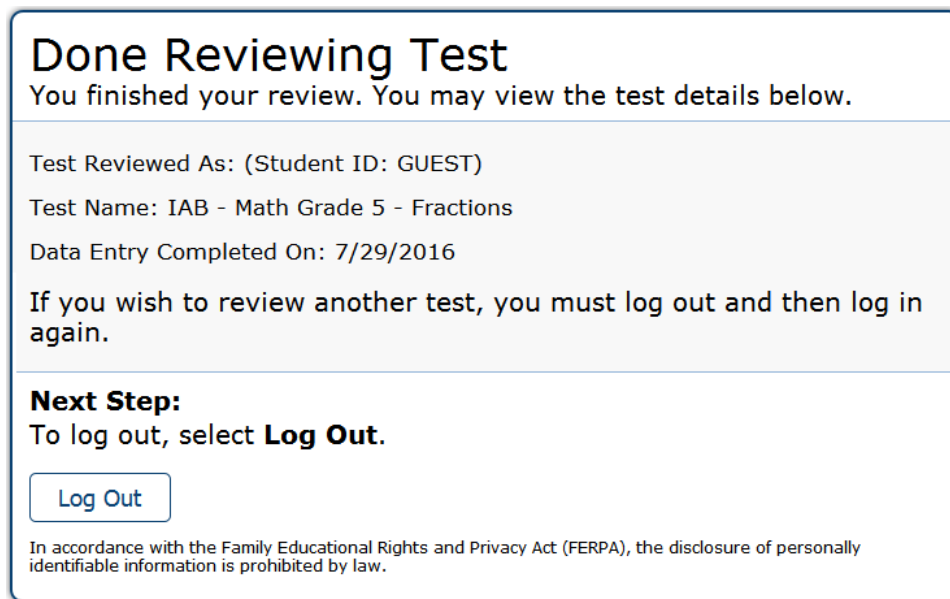
After reviewing the questions, AVA displays a final warning message asking if you are sure you are done. The warning message gives you two options:

- To return to the *Want to see an item again?* page, click **No**.
- To complete your review of the test, click **Yes**.



The **Done Reviewing Test** page appears when your test review is over.

Figure 14. Done Reviewing Test Page



**Done Reviewing Test**  
You finished your review. You may view the test details below.

Test Reviewed As: (Student ID: GUEST)  
Test Name: IAB - Math Grade 5 - Fractions  
Data Entry Completed On: 7/29/2016

If you wish to review another test, you must log out and then log in again.

**Next Step:**  
To log out, select **Log Out**.

[Log Out](#)

In accordance with the Family Educational Rights and Privacy Act (FERPA), the disclosure of personally identifiable information is prohibited by law.

- Click **Log Out**. The AVA login page appears. If you wish to review another assessment, you must log in again.

# User Support

If this user guide does not answer your questions, please contact the HSAP Help Desk.

The Help Desk will be open Monday–Friday from 7:30 a.m. to 4:00 p.m. Hawaiian Time (except holidays).

<p style="text-align: center;"><b>HSAP Help Desk</b> <b>Customer Support Phone:</b> 1-866-648-3712 <b>Customer Support Email:</b> <a href="mailto:hsaphelpdesk@air.org">hsaphelpdesk@air.org</a></p>
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If you contact the Help Desk, you will be asked to provide as much detail as possible about the issues you encountered. You may choose to use the *Help Desk Intake Form*, available on the [alohahsap.org](http://alohahsap.org) portal website in the **Resources >> Technology Coordinators** section.

Include the following information:

- Scorer name and IT/network contact person and contact information
- Results ID for the affected student tests
- Operating system and browser version information
- Any error messages and codes that appeared, if applicable
- Information about your network configuration:
  - Secure browser installation (to individual machines or network)
  - Wired or wireless Internet network setup

## Change Log

This Change Log can be used to identify specific changes that are made to any of the information included in the original document throughout the current school year.

Change	Section	Date
Updated instructions for setting and resetting TIDE passwords	Section II. Accessing AIR Ways Reporting About Usernames and Passwords	12/14/17